



LIMITED LIFETIME WARRANTY

TERMS AND CONDITIONS

For the original retail purchaser ("Consumer"), Wilderness Systems kayaks by Confluence Watersports provide a lifetime warranty against material or manufacturing defects in the hull and deck.

Parts, accessories, and outfitting are warranted for a period of one (1) year against material or manufacturing defects from the date of purchase.

For Wilderness Systems kayaks sold as "2nd Quality" as indicated on the Manufacturer's Statement of Origin (MSO), Confluence Watersports provides this limited warranty for five (5) years for the hull and deck and one (1) year for parts, accessories, and outfitting.

This limited warranty is only valid with the purchase of a Wilderness Systems kayak from an Authorized Wilderness Systems Dealer. This warranty is non-transferable.

HOW TO REGISTER YOUR BOAT

The warranty registration form should be completed online at www.wildernesssystems.com within 30 days of original purchase to be activated. It is suggested that you keep your sales receipt should it be required in the future for proof of purchase.

OBTAINING WARRANTY SERVICE

If you have a problem with your kayak and you suspect that it may be due to defective materials or workmanship, contact the nearest authorized Wilderness Systems kayak dealer and arrange to have the problem inspected. Consumer is responsible for delivery to, and pickup from, the closest authorized dealer.

If the authorized Wilderness Systems dealer's inspection indicates a defect that is attributable to materials or workmanship, Confluence Watersports will repair or replace your Wilderness Systems kayak free of charge at the company's option. Proof of purchase such as a sales

receipt may be required. If repairs or evaluation are required by Wilderness Systems at its manufacturing facility, the Consumer will be responsible for a \$50.00 shipping and handling fee.

If service is required in a country that is not the country of purchase, Consumer will comply with all applicable export laws and regulations and be responsible for all customs duties, value add tax (VAT), and other associated taxes and charges. For international service, the Wilderness Systems Distributor may repair or exchange defective products and parts with comparable products and parts that comply with local standards.

Confluence Watersports retains the right to satisfy warranty via repair or replacement of products or of components deemed defective. In addition, Wilderness Systems reserves the right to replace original kayaks or equipment with comparable current products.

LIMITATIONS AND EXCLUSIONS

This limited warranty does not apply to:

- Normal wear and tear and aging of product.
- Kayaks damaged by extreme weather or environmental conditions.
- Kayaks damaged while in possession of a freight carrier, a dealer, Consumer, or any party other than Wilderness Systems.
- Kayaks damaged by accident, neglect, improper use or handling.
- Kayaks that have been towed by power or sail boats.
- Kayaks designated as Prototypes.
- Kayaks sold as "demos" or in "as is" condition.
- Kayaks determined to have been used for any activity other than an activity which is customary for the product.

- Kayaks that have been structurally or dimensionally altered or modified.
- Kayaks used for commercial or rental purposes.

This limited warranty excludes all other warranties, expressed or implied, including implied warranties of merchantability and fitness for a particular purpose, with regard to Wilderness Systems Kayaks. Some state, country, or provincial laws do not allow the exclusion of certain implied warranties, so the above exclusion may not apply to you.

This limited warranty excludes any incidental or consequential damages or expenses resulting from any defects. Confluence Watersport's aggregate liability shall be limited to an amount equal to Consumer's original purchase price paid for the defective product. Some state, country, or provincial laws do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

To the extent any limitation or exclusion contained herein is contrary to any country, state, or provincial law, such limitation or exclusion shall be severable and all other terms herein shall remain in full force and effect and are valid and enforceable.

This warranty gives you specific legal rights and you may also have other rights. For Consumers who are covered by state, country or provincial consumer protection laws or regulations, the benefits from this warranty are in addition to all rights conveyed by such consumer protection laws and regulations.

FINDING YOUR SERIAL NUMBER

The serial number is located near the stern (rear) of the boat, just below the line where the deck and side meet. On most boats it is engraved in an indentation on the right side of the boat.

NOTICE: STATE REGULATIONS

Some states require that all kayaks be registered. To register your kayak you will need your Manufacturer's Statement of Origin (MSO). This serves as the title to your kayak and should have been provided when you took delivery. If not, check with your retailer. If it has been lost, have your dealer contact Wilderness Systems and we will provide a replacement. Note: Make sure the serial number on your MSO matches that on your hull.

QUESTIONS?

Visit www.WildernessSystems.com to answer these and many other commonly asked questions about our kayaks and accessories:

- How do I adjust the seat?
- How do I move the footbraces for solo paddling?
- How do I install the rudder?
- How can I get replacement parts?
- What other accessories are available for my kayak?

SERVICE & SUPPORT

IMPORTANT INFORMATION

Boat Model: _____

Serial Number: _____

Date of Purchase: _____

Dealer Name: _____

SERVICE AND SUPPORT

If you have a problem with your kayak that you believe is covered under warranty, contact the nearest authorized Wilderness Systems dealer. You can find a listing of all dealers on our website.

If you have additional questions about your kayak or accessories, please visit our online support webpage at www.WildernessSystems.com for resources or to find information on contacting a customer service representative.

CONTACT US

(p) 888-52-KAYAK (888-525-2925)
(f) 888-373-1220
Service and support hours are Monday through Friday from 9 a.m. to 5:30 p.m. EST.
All warranties and part orders need to be handled through an authorized dealer, we do not sell direct.

